

## Dam Release Notification Service

### Terms and Conditions

These conditions govern your use of the Seqwater Dam Release Notification service ("**Notification Service**"). The Queensland Bulk Water Supply Authority, trading as Seqwater (**Seqwater**), provides the Notification Service on the following conditions:

1. By clicking "accept" to subscribe to the Notification Service via this website, you request Seqwater to provide, and Seqwater may agree to provide, the Notification Service from time to time. Seqwater may accept your request, or alternatively not register you for the Notification Service, in its absolute discretion.
  
2. You acknowledge and accept that the Notification Service is intended:
  - (a) to issue a notification to you:
    - (i) when Seqwater is preparing for the possibility of flood water releases from each gated dam you selected, the timing of flood water releases and impacts on a limited number of downstream bridges and crossings, and when gated releases cease;
    - (ii) whether each un-gated dam you selected is spilling; when outflows have reached a level for potential downstream hazards, and when an un-gated dam stops spilling;
  
  - (b) to deliver the information to you via the email address, mobile telephone or landline telephone contact details that you have registered, or as you have amended from time to time;
  
  - (c) to provide an additional source of information to those which may be provided by Queensland Government emergency management authorities, and local government through Local Disaster Management Groups, however, the Notification Service is not intended to replace the warnings and advice of any official Queensland Government or local government authority with responsibility for the provision of such information, or any other Queensland emergency service;
  
3. While Seqwater takes all reasonable care in providing the information, Seqwater accepts no responsibility for any decision not to register you for the Notification Service, any failure to send a notification to you before a flood release event, any failure in delivery of a notification to you, for any information contained in that notification which is inaccurate, out of date, incomplete or incorrect or for any action (or inaction) you take based upon the information.
  
4. Any information provided by the Notification Service is provided on an "as is" basis, and Seqwater makes no representations or warranties about the quality, accuracy or reliability of that information.

5. To the full extent permitted by law, in no event shall Seqwater be liable to you for any injury, claim, loss, damage, liability, cost or expense of any kind, including in connection with any damage suffered by third parties, whether caused by negligence or otherwise, that may be incurred or sustained by you or your employees, directors, officers, sub-contractors or agents in connection with the Notification Service or any information sent under it.
  
6. Seqwater retains all rights in the information contained in any information provided by the Notification Service. Nothing in these conditions confers any intellectual property or other rights on you or any other individual in relation to that information.
  
7. You acknowledge and accept that:
  - (a) you are responsible for registering correct and complete contact details, and for updating your details should they change; and
  
  - (b) delivery of the information over email, mobile or landline telephone systems is not instantaneous, and may be affected by outages or interruptions unknown to and beyond the control of Seqwater.
  
8. Seqwater is collecting your personal information at your request in order to provide you with the Notification Service. Your personal information may be provided to Disaster Management Groups, local councils and other third parties in connection with this purpose. Your personal information will not be used for any other purpose.
  
9. To access Seqwater's Privacy Policy go to <http://www.seqwater.com.au/privacy-policy>.  
  
If you would like to access or update any of your personal information held by Seqwater, you should contact: Corporate Communications at [communications@seqwater.com.au](mailto:communications@seqwater.com.au) or on 1800 771 497.
  
10. Seqwater may discontinue the Notification Service, either in its entirety or in relation to your receipt of it, at any time without notice to you.
  
11. These conditions are governed by the laws in force in Queensland, Australia.