



Living downstream of a dam? Here's how you can stay safe.

Flooding can occur during major weather events, particularly in areas near rivers and dams. While Seqwater dams are designed to operate safely, it's important to understand your flood risk and know what to do in an emergency.

What is an Emergency Action Plan?

Seqwater has an Emergency Action Plan (or EAP) for each of its 25 referable dams.

These plans outline how Seqwater and emergency services work together to manage rare but serious incidents, such as extreme flooding or dam safety risks to help protect downstream communities.

EAPs include:

- Emergency response procedures.
- Roles and responsibilities.
- Communication and warning processes.
- Inundation maps for areas downstream of dams.



Who does what in an emergency?



- **Seqwater** monitors dam safety and **provides technical advice** and information to councils and emergency services.
- **Local councils** and disaster management groups **lead community warnings, evacuations and recovery efforts**.

Emergency warnings and evacuation advice will always come from the official emergency services channels.

Warning levels you may receive:

During severe weather or dam safety incidents, you may receive official warnings:

ADVICE

WATCH AND ACT

EMERGENCY



- **Advice:** Stay informed and monitor conditions.
- **Watch and Act:** Prepare to leave and/or move to higher ground.
- **Emergency Warning:** Leave immediately and/or too dangerous to leave.

Always follow the instructions provided in warnings.

If there is a dam emergency:

- Follow all instructions from emergency services immediately.
- Leave early if advised.
- Stay away from rivers, creeks and floodwaters.
- Monitor official updates and warnings from councils, emergency services, the Bureau of Meteorology and Seqwater's website and social media channels.



What can you do now?



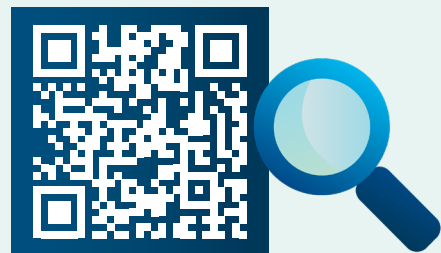
- Visit your council's flood mapping and know your flood risk.
- Plan where you will go if you need to evacuate.
- Sign up for emergency alerts and warnings.
- Visit seqwater.com.au and sign up for our free dam release notification service.
- Prepare an emergency kit (medications, documents, essentials).
- Stay informed during severe weather.

Scan the QR code to learn more, sign up to our free dam release notification service or visit: seqwater.com.au/dams

Non-English speakers call **131 450** and ask for **Seqwater** on **07 3035 5500**.

If you have a hearing or speech impairment contact us through the **National Relay Service** and give the number **07 3035 5500**.

Or, visit **Access Hub** for more information.



Important to know

Dam releases and spilling are a normal part of dam operations during heavy rainfall. However, flooding can still occur downstream from rivers, creeks and local runoff - sometimes quickly. Even when impacts are uncertain, it's important to stay informed and be ready to act.