

North Pine Dam

Flooding can occur during major weather events, especially in areas near rivers and dams. While Segwater dams are designed to operate safely, it's important to understand your flood risk and know what to do in an emergency.

Emergency Action Plan



Emergency Evacuation Procedures



Emergency Contact Information



Emergency Roles and Responsibilities



an Emergency

Communication Strategies During

What is an Emergency Action Plan (EAP)?

Segwater has an EAP for each of its 25 referable dams. These dams could pose a risk to two or more people if they were to fail.

EAPs identify potential hazards like floods or earthquakes and set out how Seqwater and emergency services will respond to protect downstream communities.



Who does what in an emergency?



- **Seqwater** monitors dam safety and provides alerts if a risk is identified.
- **Local councils and disaster groups** coordinate evacuations, recovery and community support.

Even if a dam is releasing water or spilling, it doesn't always mean flooding will occur in your area – but it's essential to stay informed.

What you can do:



Know your local flood risk – visit your council's website



Stay up to date during emergencies via Seqwater and council channels



Sign up for local emergency alerts



Scan the code to learn more, or visit

www.segwater.com.au/dams

Non-English speakers call **131 450** and ask for Seqwater on **07 3035 5500**. If you have a hearing or speech impairment contact us through the National Relay Service and give the number **07 3035 5500**. Visit www.relayservice.gov.au for more information.

