

Living downstream of North Pine Dam

North Pine Dam, also known as Lake Samsonvale, is an important drinking water source for the South East Queensland (SEQ) region. It is a gated dam, meaning five large steel gates are used to control water releases from the dam during times of heavy rain.

During major weather events, many parts of SEQ located near waterways can be prone to flood impacts. Seqwater provides regular updates to local communities and authorities on dam levels and dam spilling. Just because a dam's gates are being operated does not mean the local area will experience flooding. However, it is recommended that downstream residents stay informed when severe weather hits. Your local council has a variety of flood information and tools to help you understand your individual flood risk.

Staying prepared and informed

Register for updates from your local disaster management group
mbrc.qld.gov.au/moretonalert or bswa.brisbane.qld.gov.au.



Follow the [Bureau of Meteorology](#) for updates on weather, warnings and river levels.



Familiarise yourself with the [North Pine Dam Emergency Action Plan](#) and ensure you have an emergency preparedness and evacuation plan in place.



Follow [@Seqwater](#) on **Facebook** or **Twitter** for dam level updates.



Download the [Seqwater app](#) or sign up for Seqwater's free [dam release notification service](#) to receive dam updates by text, email or landline.



Scan the code to view the link to the **Emergency Action Plan** or for more information about North Pine Dam.

projectinfo@seqwater.com.au

North Pine Dam Emergency Action Plan

During a flood event, Seqwater monitors the safety of all its dams, including North Pine Dam, 24 hours a day.

Dams cannot prevent flooding from occurring altogether and in an extreme flood, there are risks that the safety of a dam could become compromised.

All dams managed by Seqwater have an Emergency Action Plan (EAP). This is standard industry practice and a regulatory requirement of responsible dam infrastructure owners, to support a quick and coordinated approach in the event of an emergency.

While North Pine Dam continues to operate safely, severe weather can be unpredictable and it's important residents living near or downstream of the dam and close to Pine River familiarise themselves with the EAP and have an evacuation plan in place for your household's safety.

What does this mean?

In the event of a potential or actual dam safety emergency at North Pine Dam, residents within the area will receive a text message via the Emergency Alert system.

Types of messages that could be used



WARNING LEVEL: WATCH AND ACT
Prepare to leave

What you should do:

- Prepare to leave so you can go quickly if the Pine River water levels start to rise. Get ready now.
- Decide where you and the people you live with will go if the situation worsens. Find a safe and high place away from flooding such as an Evacuation Centre.
- Warn friends, family and neighbours in the area of the possibility of flooding.



WARNING LEVEL: EMERGENCY WARNING
Move to higher ground—Dangerous flood levels

What you should do:

- Stay where you are and get up as high as you safely can. This could be upstairs or the roof.
- Help other people who are with you if you can.
- Tell someone where you are.
- Stay in place until you are rescued, or wait until the water goes down to safely leave.



Non-English speakers call **131 450** and ask for Seqwater on **07 3035 5500**.

If you have a hearing or speech impairment contact us through the National Relay Service and give the number **07 3035 5500**. Visit www.relayservice.gov.au for more information.