

Policy Statement

Water Quality

Seqwater delivers a safe, secure, and cost-effective water supply for over 3 million people across South East Queensland. We provide irrigation water to 1,200 rural customers in seven water supply schemes, as well as essential flood mitigation services, catchment management and recreation facilities.

On behalf of our communities, we manage and maintain water supply assets, including dams, weirs, conventional water treatment plants, reservoirs, pumps and pipelines, as well as climate resilient water sources, such as the Gold Coast Desalination Plant and the Western Corridor Recycled Water Scheme.

Our operations extend from the New South Wales border to the base of the Toowoomba ranges and north to Gympie.

We are committed to providing safe, high-quality and fit-for-purpose water.

To demonstrate our commitment we will:

- ✓ participate in the preparation of a catchment-to-tap integrated water quality management system in partnership with our stakeholders, industry partners and the community
- ✓ recognise source and catchment protection as a key component of our drinking water quality management system
- ✓ systematically monitor the quality of water, and undertake accurate and timely reporting that continues to promote confidence in our water supply
- ✓ ensure emergency response planning is implemented, understood and practiced
- ✓ actively participate in the development of industry regulation and guidelines, and undertake research and development to ensure a sustainable, quality water supply
- ✓ promote, educate and communicate a positive culture of water quality awareness

We will comply with or exceed water quality requirements, monitor our performance and seek to continually improve our water quality provision through auditing, review, industry bench-marking and meeting the objectives of our Strategic Plan.

We will implement and maintain our Drinking Water Quality and Recycled Water Management Plans consistent with the Australian Drinking Water Guidelines and Australian Guidelines for Water Recycling Frameworks, relevant legislation, and the Australian Standard for Food Safety Management Systems ISO 22000.

This policy applies to all of our employees and contractors and to any person or organisation that acts for or represents us.

Mr Neil Brennan
Chief Executive Officer

28 January 2020

Honourable Dr David Hamill AM
Chairman

28 January 2020