

Policy Statement

Water Quality

Seqwater ensures a safe, secure, resilient and reliable water supply for almost three million people across South East Queensland. We are also responsible for flood mitigation and catchment management, recreation facilities, and irrigation services to rural customers. We manage more than \$10 billion of water supply assets, with operations extending from the New South Wales border, to the base of the Toowoomba ranges and north to Gympie.

We are committed to providing safe, high-quality and fit-for-purpose water.



To demonstrate our commitment we will:

- ✓ participate in the preparation of a catchment-to-tap integrated water quality management system in partnership with our stakeholders, industry partners and the community
- ✓ recognise source and catchment protection as a key component of our drinking water quality management system
- ✓ systematically monitor the quality of water, and undertake accurate and timely reporting that continues to promote confidence in our water supply
- ✓ ensure emergency response planning is implemented, understood and practiced
- ✓ actively participate in the development of industry regulation and guidelines, and undertake research and development to ensure a sustainable, quality water supply
- ✓ promote, educate and communicate a positive culture of water quality awareness.

We will comply with or exceed water quality requirements, monitor our performance and seek to continually improve our water quality provision through auditing, review, industry bench-marking and meeting the objectives of our Strategic Plan.

We will implement and maintain our Drinking Water Quality Management Plan, consistent with the *Australian Drinking Water Guidelines* framework, relevant legislation, and the *Australian Standard for Food Safety Management Systems* (ISO 22000:2005).

This policy applies to all of our employees and contractors and to any person or organisation that acts for or represents us.

Peter Dennis
Chief Executive Officer

18 June 2014

Noel K. Faulkner
Chairman

18 June 2014