

11 August 2015

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Dear Neighbour

### **Upcoming works in your area – Mudgeeraba Water Treatment Plant**

Seqwater is the Queensland bulk water authority responsible for ensuring a safe, secure and cost-effective bulk drinking water supply for more than three million people across South East Queensland.

From time to time we need to upgrade our water treatment, storage and transport infrastructure to maintain a reliable supply to our communities. In September 2015 we will be conducting a major upgrade of the Mudgeeraba Water Treatment Plant, located on John Rogers Road, Mudgeeraba. This upgrade will ensure the plant continues to operate efficiently and provide Gold Coast residents with a secure supply of water.

This will be the first major upgrade at the plant since it was built in 1969. The plant is an essential part of Seqwater's water grid. To get the upgrade completed as quickly as possible, work inside the plant site will be conducted on a 24-hour rolling shift, seven days a week from Monday 31 August 2015 for approximately four weeks, subject to weather conditions and any unforeseen project delays.

#### **What to expect:**

The upgrade involves improving chemical dosing systems and valve pits, relocating a chemical analyser building and installing a new section of pipework.

Neighbours can expect to notice increased traffic on John Rogers Road from 15 August 2015, including the delivery of large construction machinery and cranes. There may also be construction impacts, including noise, dust, vibrations and light spilling from the site at night. We will work to mitigate these impacts as much as possible.

Seqwater has looked a number of options to maintain water supply to customers while the Mudgeeraba treatment plant is offline. The Gold Coast Desalination Plant is the most cost-effective option for supplying water during the shutdown.

Desalinated water has been supplied to parts of the Gold Coast since the desalination plant was commissioned in 2008 and the plant continues to supply water to the grid every week.

The Gold Coast Desalination Plant removes soluble salts and minerals from sea water to produce safe and reliable water for drinking.

You may notice a slight difference in the taste of your tap water due to this change of water source.



More information about the Mudgeeraba Water Treatment Plant and the Gold Coast Desalination Plant can be found at [www.seqwater.com.au](http://www.seqwater.com.au)

If you would like more information about the upgrade project, please contact Seqwater's Community Relations team on 1800 771 497 or email [communications@seqwater.com.au](mailto:communications@seqwater.com.au).

We are committed to working with local communities to look after our bulk water infrastructure and we thank you for your understanding and cooperation while we undertake this essential upgrade.

Yours sincerely

**Charles Kennedy**  
**Project Manager**