

Customer Connect

Customer Connect is a free online water trading forum where customers can express their interest in buying or selling water, permanently or temporarily (seasonal water assignment). The site is simple and easy to use, and helps our customers connect with each other to negotiate the trade of water.

Customer Connect is a private site, exclusive to our customers within Seqwater's water supply schemes. You must register to get started. Once registered you will be able to view all posts for buying and selling water in your water supply scheme, as well as start placing buy or sell ads. Register now and start trading water!

Don't worry, if you are not confident using a computer you won't miss out. We can help you place your ads or view the latest ads in your scheme. Simply call your Irrigation Team on 1800 077 005.

Step-by-step instruction to register for Customer Connect and view/post ads

Step 1: Go to yourseqwater.com.au

Step 2: Click Register at the top right of the screen (will only take a few minutes)

Step 3: Fill in the registration form which is very easy and should only take you a few minutes.

Hint – The "Login" field can be something you are familiar with, like your first name and initial of your last name. The "Which town or suburb do you live" field start typing your town or suburb and hit confirm. Make sure you tick 'yes' for "Are you an Seqwater customer?"

Step 4: Once registered, you will then have access to the 'Water Trading' project where you can read other posts, or submit an advert to buy or sell water, permanently or temporarily (seasonal water assignment).

How to see what is being advertised and to post an ad

Step 5: Click on the "Trading Board" tab at the bottom of the page to see what is being advertised. If you want to post an ad, click on the "Submit your trading post" tab.

Step 6: Fill in the 7 questions. Please ensure you click that you are happy for Seqwater to publish the notice.

Seqwater will review and post it to the trading board within 2 business days.

We're helping you connect to negotiate the trade of water between yourselves. **You will still need to go through the normal application process to complete your trade.**

Step 7: To finalise a temporary or permanent transfer, please find the form on the same page or on our website (seqwater.com.au). Once form has been completed and signed by all parties, submit the application to Seqwater.

Step 8: To remove your advertisement, email us at irrigators@seqwater.com.au

For help please email irrigators@seqwater.com.au or phone 1800 077 005