

Central Lockyer Valley Water Supply Scheme – End of Water Year – 31 December 2020

End of water year – important dates to remember

Meter reads - If you wish to record water used up to 31 December 2020 as being used in the 2020 water year, you will need to self-read your meter for each offtake on 31 December and return your readings to us in writing by 4.30pm Tuesday **5 January 2021**. More information over the page.

Unauthorised use (excess usage) - Customers are reminded that you are only permitted to take water up to the total volume in your water account and it is your responsibility to ensure you do not exceed this volume. Please ensure you have enough water in your account to meeting your needs between now and the end of the water year, 31 December 2020.

Temporary Transfer (Seasonal Water Assignment) – The cut-off date for submitting temporary transfer applications for the current water year is **31 December 2020**.

Request for forward draw – The cut-off date for submitting forward draw is **31 December 2020**.

Christmas shutdown – The Irrigation Team will be on leave from 4.30pm 23 December 2020 and will re-open at 8:30am 4 January 2021.

Forward draw for underground water

Forward draw permits the water allocation holder to draw forward next year's allocation. The maximum allowed to forward draw is 20% of the nominal volume of your water allocation/s. If you have estimated to take more water than you have available to you in the current water year, you should consider applying for forward draw. Forward draw will not be triggered until you have used all of your medium priority available balance. The actual volume (ML) you bring forward won't be calculated until after the end of water year meter reads have been received and will equal the volume (ML) you have used in excess.

If you have applied for forward draw and it is approved, at the start of the new water year (2021) your available water balance will be reduced by the volume (ML) you have used in excess (brought forward) in the 2020 water year (up to 20%).

Seqwater will apply forward draw usage against your 2021 low priority groundwater announced allocation FIRST (to the extent of 20% of nominal volume) and then against the medium priority groundwater announced allocation (to the extent of 20% of nominal volume) if applicable.

If you think you will use more water this year and you wish to request forward draw, you can do so by writing to Seqwater requesting to bring forward up to 20% of your nominal allocation. All requests must be received by the 31 December 2020 to allow processing time.

Please note if you do not submit a request for forward draw by 31 December 2020, and you end the water year with your water account in debit, the excess usage will be classified as "Unauthorised Use".

Unauthorised Use (excess usage)

Customers are reminded that you are only permitted to take water up to the total volume in your water account and it is your responsibility to ensure you do not exceed this volume.

To assist you to monitor your usage, Seqwater recently sent you a water account statement showing your water account balances after the September quarterly meter reads. We have also been following up with customers who have excess usage on their accounts during the year.

Seqwater is required under its Resource Operations Licence to report customers who have used water in excess of their balance at the end of the water year to the Department of Regional Development, Manufacturing and Water.

Seqwater encourages you to ensure that you have estimated the right amount of usage and managed any excess use prior the end of the water year. You can do this by submitting a request for forward draw (as mentioned above) or arranging a temporary transfer. For more information please call the Irrigation Team.

Meter Reads - End of water year – 31 December 2020

Seqwater operations staff will complete the final round of meter reads for the 2020 water year during December. However, the date of the meter read will be before the end of the water year.

If you wish to record water used up to 31 December 2020 as being used in the 2020 water year, you will need to self-read your meter for each offtake on 31 December. You will then need to advise us of your end of year meter reading in writing, by either email or post.

Please ensure you send your meter reading notification to us by 4:30pm 5 January 2021 via one of the following methods:

Email: irrigators@seqwater.com.au (preferred)

Post: PO Box 328, Ipswich, Qld 4305

Please ensure you provide the following information:

Customer Account No.: _____ Scheme: _____	
Customer Account Name: _____	
Meter No./Offtake ID	Meter Reading at 31 December

Contact Details

For any enquiries regarding this notification, or other water-related matters, please contact us by email at irrigators@seqwater.com.au or phone 1800 077 005.