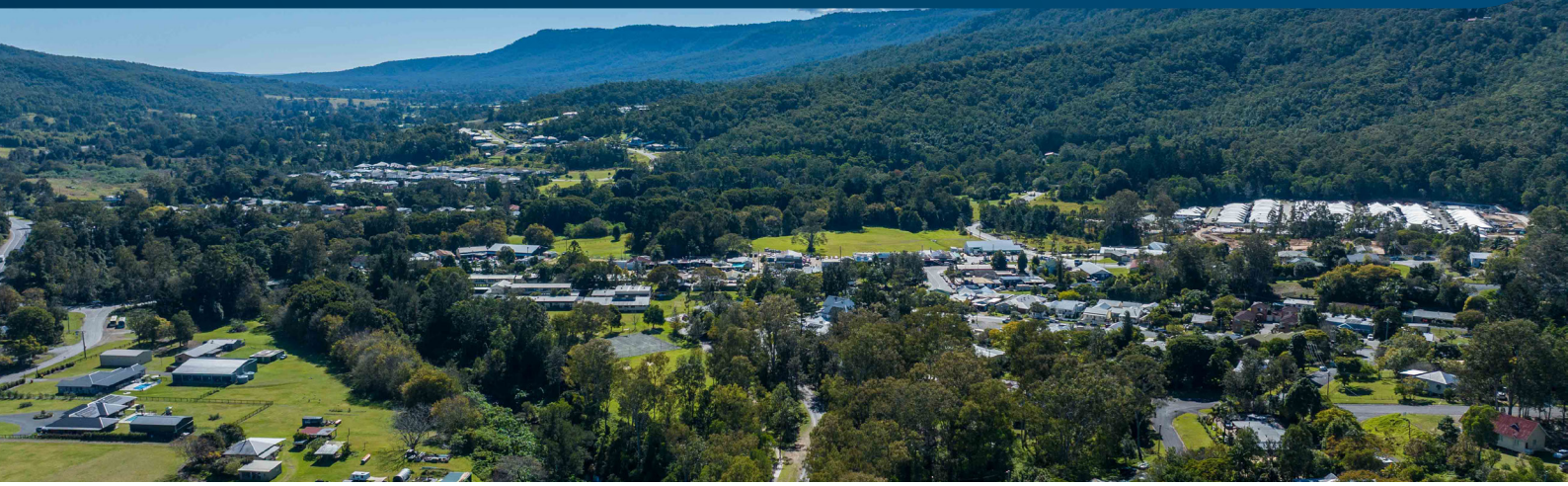
Canungra Water Supply Scheme Upgrade

Community engagement summary



During September 2026, Seqwater spoke with residents, businesses, community groups and other stakeholders as we progress planning and approvals for the Canungra Water Supply Scheme Upgrade. Thank you to everyone who attended a drop-in session, completed a survey and contacted the project team to share feedback.

740 households and businesses **letterbox dropped**

emails sent to 74 subscribers

58 groups attended a community **drop-in session**

18 people completed the **survey**

939 people viewed the **project webpage**

10,472 facebook views

Why are we planning this project?

Canungra relies on Canungra Creek for its water supply. During extended dry periods, creek flows can fall and water availability can become constrained. As Canungra grows, we're planning ahead to strengthen the town's water supply for dry conditions and future demand.

After assessing a range of options, we identified off-stream storage as the preferred solution to store raw water taken from the creek when flows are higher, so more water is available during low-flow periods.

What happens next?

We're continuing investigations to inform the concept design. As the project develops, we'll explain what we've learned, how community feedback has influenced our planning and what opportunities there are to get involved. We're planning to share a concept design from early 2027.

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Your feedback

We held two community drop-in sessions on 12 and 27 September and promoted these through a variety of channels. Community feedback reflected a range of views, including strong recognition of Canungra's water security challenges and keen interest in Seqwater's plans to strengthen long-term water security.

Theme	What we heard	What we're doing
Water security, drought resilience and growth	Many community members supported improving Canungra's long-term water security. People also wanted to understand how the project will support a growing community and why off-stream storage was chosen as the preferred solution.	As part of planning for Canungra's future water needs, we're factoring in population growth, changing demand, dry weather and climate variability. We assessed several options before identifying off-stream storage as the preferred solution because it provides the best balance of improved water security, environmental and community considerations, operational requirements and cost. Investigations are now underway to help inform the concept design.
Environmental impacts	Community members highlighted the need to protect Canungra Creek, including platypus habitat, native fish and surrounding vegetation.	As part of planned investigations, we will undertake environmental studies to better understand potential impacts. These investigations will help identify measures to avoid or reduce environmental impacts.
Property impacts	Residents near the proposed infrastructure wanted to understand potential impacts on the area's rural character and how the project may affect neighbouring properties.	As planning and design progresses, we'll continue to assess potential impacts on nearby properties and consider measures to avoid or reduce impacts where possible.
Pipeline alignment	Some landowners wanted more information about the proposed pipeline route and whether other options had been considered.	A pipeline is needed to connect the off-stream storage to the existing water treatment plant. Community feedback about the proposed route will be considered alongside ongoing technical and design investigations as pipeline route options are assessed.
Construction and project timing	Residents wanted to know when construction may occur and how temporary impacts such as traffic, noise, dust and access disruptions would be managed.	Construction planning will consider traffic, access, noise and dust management. Information about construction activities and mitigation measures will be shared before work begins.
Community education and awareness	Some residents wanted more information for schools, retirement villages and new residents about how Canungra's water supply works, including that the town is not connected to the SEQ Water Grid and relies on water sourced from Canungra Creek and treated at the local water treatment plant.	We'll continue providing information and explore new ways to share information about the local water supply system, project investigations and how the proposed infrastructure will support future water security.

Stay involved

We'll share updates on investigations, design, approvals, timing and the pipeline route, with opportunities to ask questions and provide feedback.

For more information

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