Warrill Valley WSS

Customer Reference Group– Meeting Summary

Date and Time	14 November 2023 12:10pm
Location	Microsoft Teams
Attendees	Seqwater – Petrina Douglas, Wendy Scott, Paul Rogers and Nick Skewes CRG Members – Rob Hinrichsen, Ed Windley and Morris McInnes
Apologies	Ross McInnes, Bevin Shard, David Armstrong and Mitchell Moffatt
Purpose	Actioning of feedback for the Proposed QCA Pricing Submission 2025-29

Welcome & introductions

Seqwater introduced members of the Operations and Irrigation Team and welcomed CRG Members.

The purpose of the meeting is to close the loop on action items received from feedback at the CRG Meetings and Customer Forum, regarding the proposed costs and pricing for the 2025-29 QCA Price Review and share final proposed prices as well as seek support from the CRG on our proposal.

Agenda Items:

- Discuss actions from feedback received from CRG and Forum regarding "Proposed Pricing Review 2025-2029".
- Look at final proposed Costs and prices to be submitted to QCA by 30 November 2023.
- Other Business.

Previous Actions and Outcomes

- **Price stabilisation is important to the CRG - Seqwater to determine a way to keep prices stable to provide a buffer to potential price hikes in the future.**
  Seqwater have added a price stabilisation amount in the metering renewals of the ARR to maintain fixed Part A to the current Part A price. Customers happy with the stabilisation but don't want the outer years of the price path to increase by inflation, the price to stay constant for the duration. (Fixed Part A)

- **Seqwater to remove refurbishment of the Haig Park Access Road ($186K) from renewals.**
  Seqwater confirmed that this project has been removed as it has been deemed a Recreational cost.

- **Seqwater to confirm what the Normandy Gully Diversion ($240K) project was and if it is required.**
  Seqwater confirmed that this project was a double up in the capital program and has been removed.

Actions Required

- CRG members are interested in understanding the impacts of the price stabilisation initiative in relation to the impact this has on the original 50 year pricing – *Seqwater to follow this up and provide feedback.*
- Customers support our response on the Loss allocations – that is no cost benefit to do anything at the moment.

Other pricing issues discussed

- Seqwater advised that the project to install guard rails at dam ($1M) has been removed from the capital program as this project was deemed recreational.
- Seqwater advised that additional money has been added for a rolling metering program as it has been identified that there are still a large number of meters in this scheme that are not compliant to the new Non-Urban Metering Policy.
- Seqwater confirmed that the only meter that they deem to be compliant with the standards at this time, is the Krohne. An assessment did take place taking into consideration of value for money and the Krohne meters have a life span of 30 years, which is good value for money.
- Seqwater reiterated that the HUF has been reduced to 9% (previously 10%) due to change in water sharing rules and the medium priority cut off.
- Seqwater to send final proposal for the 2025-29 price review to all CRG Members for endorsement of their support.
- Seqwater confirmed that Ross McInnes asked all irrigators present at the Customer Forum on 17 October, 2023 if they supported Seqwater's 'Proposed costs and prices for 2025-2029" and all irrigators present where in full support.
- Customers support Seqwater's submission to the QCA regarding the pricing review for 2025-29.

Meeting closed

There being no further business meeting closed at 12:40pm.