Mary Valley WSS

Customer Reference Group – Meeting Summary

Date and Time	14 November 2023 10:10am
Location	Teams Meeting
Attendees	Seqwater – Petrina Douglas, Wendy Scott, Gabe McGhee, Troy Huckstepp, Rick Goulding CRG Members – Mick Sims (Deputy Chair) and Chris Leacy
Apologies	Shane Templeton, Gary Rozynski, Roger Bambling, Tom Walker Blake Nicolle, Danny Attard and Craig Nichols
Purpose	Actioning of feedback for the Proposed QCA Pricing Submission 2025-29

Welcome & introductions

Seqwater introduced members of the Operations and Irrigation Team and welcomed CRG Members.

The purpose of the meeting is to close the loop on action items received from feedback at the CRG Meetings and Customer Forum, regarding the proposed costs and pricing for the 2025-29 QCA Price Review and share final proposed prices as well as seek support from the CRG on our proposal.

Apologies were received from various members due to work commitments.

Agenda Items:

- Discuss actions from feedback received from CRG and Forum regarding "Proposed Pricing Review 2025-2029".
- Look at final proposed Costs and prices to be submitted to QCA by 30 November 2023.
- Other Business.

Previous Actions and Outcomes

- **Seqwater to recast 20 year average usage to account for impact of Traveston Dam buy back scheme.**
  Seqwater confirmed we have made an adjustment to the methodology of calculating historical usage values to take into account the years of less use due to the impacts on the scheme from Traveston buy back scheme.

- **Seqwater to remove refurb of access road ($587k) from non-metering renewals as this project is classified as recreational.**
  Seqwater can confirm that this cost has now been removed.

- **Seqwater to validate forecast metering costs ($1.3M) between FY24-FY26.**
  Seqwater removed the contingency from forecast metering spend and reduced metering costs to $1. million.

- **Seqwater to check metering spend in current period equals ($42K).**
  Seqwater confirmed that ($42K) spent in this current period was correct.

- **Seqwater to validate increase spend in other costs and electricity.**
  Seqwater can confirm electricity costs reflect actual 2022/23 spend escalated for inflation. Other costs reflect 2022/23 spend escalated for inflation and additional expenditure for water quality management testing.

- **Seqwater to check if dam safety costs have been excluded from maintenance works in 2022-23.**
  Seqwater confirmed that dam safety upgrade costs are not included.

- **Seqwater to check whether replacement of water pump cables and upgrade of pumping system should be completed at the same time on the (Pie Creek Channel) as opposed to three years apart.**
  Seqwater confirmed this is an operational issue (on the ground) does not impact prices.

Actions Required

- An email to be sent; with the final proposal to all CRG Members for endorsement of support.
- It was mentioned again the customers on the Pie Creek scheme are keen for a workshop with other customers and the council to discuss the further of the scheme with the impacts of the development of the small residential blocks in the scheme area.

Feedback

- Members present where in support of Seqwater's submission to QCA regarding the pricing review for 2025-29.
- Customer supported Seqwater leave current applied loss allocation for Pie Creek, due to no cost benefit at the moment. There feeling is that as a result of the development of small acreage lots in the Pie Creek area losses could even be more.
- Customer expressed concern that if CSO was not to continue for Pie Creek scheme it would no longer be viable for irrigators.

Meeting closed

There being no further business meeting closed at 10:40am.