Logan River WSS

Customer Reference Group – Meeting Summary

Date and Time	14 November 2023 2:00pm
Location	Microsoft Teams
Attendees	Seqwater – Petrina Douglas, Wendy Scott, Paul Rogers CRG Members –Graham Drynan (Chair), David Coates, Ken Harvey, Lynn Davidson, David Kassulke and Warren Drynan
Apologies	Steve Struss, Mark Platell, Tony Finch and James Kelmanson
Purpose	Actioning of feedback for the Proposed QCA Pricing Submission 2025-29

Welcome & Introductions

Seqwater introduced members of the Operations and Irrigation Team and welcomed CRG Members.

The purpose of the meeting is to close the loop on action items received from feedback at the CRG Meetings and Customer Forum, regarding the proposed costs and pricing for the 2025-29 QCA Price Review and share final proposed prices as well as seek support from the CRG on our proposal.

Agenda Items:

- Discuss actions from feedback received from CRG and Forum regarding "Proposed Pricing Review 2025-2029"
- Look at final proposed Costs and prices to be submitted to QCA by 30 November 2023.
- Other Business.

Previous Actions and Outcomes

- **Seqwater to validate forecast metering spend of $1.9 million.**
  Seqwater has investigated and took out contingency costs and reduced forecast costs to $1.7 million. The meter upgrade program includes the total works (meaning the before and after lengths, concrete etc.)

- **Seqwater to confirm how currently unused meters will be funded in the future.**
  Seqwater advised that new works to be funded by customer, upgrade to meter size to be funded by customer. Inactive metered works not upgraded as part of the current replacement program will be provided a meter by Seqwater (funded by renewal metering program) however the before and after's infrastructure that will need to be upgraded to align with the new Qld standards is the responsibility of the customer

- **Renewal Project – Office building replacement Wyaralong Dam.**
  Seqwater advised that awaiting a business case associated with cost; however, this project is unlikely to change given the need for the works.

- **Seqwater to look at an alternative to the 20-year annual water usage.**
  Seqwater has investigated past figures used for the QCA Price review. Previously a 15 year average forecast was used, however, QCA adopted the 20 year water average, which was consistent with other states.

Actions Required

- Seqwater to supply a defined list of what the Huff calculation applies to eg. Insurance, Rates etc.
- Seqwater to confirm that the ARR balances have had a reset based on the new HUF% of 1%. If not, is this something that can happen, as they would prefer the reset to apply. However, check first to ensure the alternative doesn't have a detrimental effect.
- Seqwater to send OPEX costs relative to the MP water to all CRG members so that they can understand how Part B is calculated and Seqwater to confirm the % split between Fixed and Variable costs.
- Seqwater to send final proposal to all CRG Members for endorsement of their support in relation to the "QCA Price Review submission 2025-29".
- CRG members suggested Seqwater investigate the 20 year average, with a heavier weighting on the last few years (more in line with the current actual usage and a lower weighting on the earlier years. Members suggested to look at when the FSL was raised, as this means that more water was available to take then in the earlier years. Seqwater to confirm if the AA% was smaller in the earlier years. This may be a reason to justify a different alternative to the 20-year average.
- Seqwater have got some more work to do to confirm meter upgrades and what this process should be based on the new Non Urban Metering Policy. Once this workshop has been undertaken internally, Seqwater will share outcomes with the CRG members.

CRG Feedback

- Members felt that QCA will look at metering costs to confirm if they are prudent and efficient.
- Good feedback was received on how the direct costs have reduced over the years.
- Members appreciated how the HUF in this scheme helps with the price they are paying for water. Especially compared to the schemes in the Lockyer that have no HUF.
- Members would like to see the 80/20 fixed/variable cost stay.
- Members are happy to endorse their support to Seqwater regarding the QCA Price Submission 2025-2029.

Meeting closed at 2:45pm

There was no further business and meeting closed at 2:45pm.