

Water Quality

Seqwater is a critical part of the urban water supply chain in South East Queensland, delivering a safe, sustainable and valued bulk water supply for more than 3.6 million South East Queenslanders. We also supply water to around 1,200 irrigators and rural customers, supporting Queensland's agriculture and other industries.

We are always looking forward, planning for South East Queensland's water security future and investing in and operating a vast range of water supply assets.

Our operations extend from Gympie in the north, to the New South Wales border in the south, and in the coming years will expand beyond the base of the Toowoomba ranges with the construction of the Toowoomba to Warwick pipeline.

We are one of the largest land managers in South East Queensland and one of the most geographically diverse water businesses in Australia, with many sites comprising significant natural and cultural heritage values.

On behalf of our communities, we provide important catchment health management, access to diverse recreation opportunities, and provide important flood mitigation services that contribute to the liveability and prosperity of South East Queensland.

We are committed to providing safe, high quality and fit-for-purpose water.

To demonstrate our commitment, we will:

- participate in the preparation of a catchment-to-tap integrated water quality management system in partnership with our stakeholders, industry partners and the community
- apply a risk-based approach to the management of water safety and quality that considers the needs and expectations of our customers
- recognise source and catchment protection as a key component of our drinking water quality management system
- systematically monitor the quality of water, and undertake accurate and timely reporting to provide confidence in our drinking water supply
- ensure emergency response planning is implemented, understood and practiced
- actively participate in the development of industry regulation and guidelines, and undertake research and development to ensure a sustainable, drinking water supply
- promote, educate and communicate a positive culture of water quality awareness.

We will maintain our Drinking Water Quality Management Plan and Recycled Water Management Plan consistent with the water quality frameworks described by the Australian Drinking Water Guidelines and Australian Guidelines for Water Recycling, relevant legislation, and the international standards for Food Safety Management Systems ISO 22000.

This Policy aligns to our values of care, respect, courage and integrity which supports everything we do at Seqwater.

This Policy applies to all our employees and contractors and to any person or organisation that acts for or represents us.

Emma Thomas
Chief Executive Officer

27 March 2025

Mr Neville Ide
Chairperson

27 March 2025