

# Seqwater Strategic Plan 2025–29



## Seqwater's strategic framework

Seqwater has four focus areas that will ensure Seqwater's resources are directed toward high value activities that continue to improve core services, deliver against long-term strategic outcomes and achieve objectives in pursuit of its *Water for Life* vision.

## Strategic challenges

Key strategic challenges include:

- capital delivery and competing infrastructure pipeline priorities
- emerging water supply challenges
- financial sustainability
- social licence.

## Performance

Seqwater's performance is measured by:

- water quality
- continuity of supply
- asset maintenance
- process safety incidents and program completion
- capital investment
- significant project schedule
- EBITDA
- lost time injury frequency rate
- community trust.

Targets are detailed in Seqwater's Operational Plan 2025-26.

## Opportunities

- service delivery to customers
- our assets in the community
- shareholder value

## Vision

**Water for Life** – an innovative leader, delivering our most precious resource for generations to come.

## Purpose

We provide a safe, sustainable and valued water supply on behalf of the South East Queensland community.

## Contribution to Queensland Government objectives for the community

Seqwater supports and contributes to the Queensland Government's objectives for the community. It supports **building a better lifestyle through a stronger economy** and **planning for Queensland's future**.

Seqwater's customers and communities in South East Queensland (SEQ) are at the heart of everything it does.

As the region's bulk water supplier, Seqwater plays a crucial role in planning SEQ's water supply for the future, managing long-term water security, flood mitigation and recreational services.

It ensures a safe and secure water supply for current and future generations by managing water catchment health, operating and maintaining the SEQ Water Grid and water treatment assets.

Seqwater contributes to a strong economy by meeting cost of living challenges through the supply of affordable and reliable water while planning long term investments that support future water security and service needs.

## Human rights

Seqwater respects, protects and promotes human rights in everything it does.

Objectives



Strategic outcomes



Focus areas

